


Patient's First Name:	Last Name:
Date of Birth:	NHS Number:

The Shrewsbury and Telford Hospital 
NHS Trust



Shropshire Community Health 
NHS Trust

End of Life Care Plan

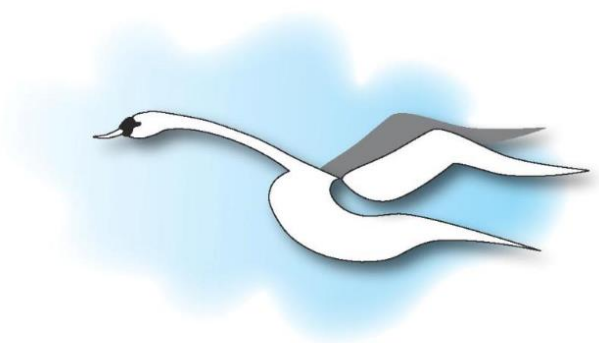
Caring for Adults in the last few
hours and days of life



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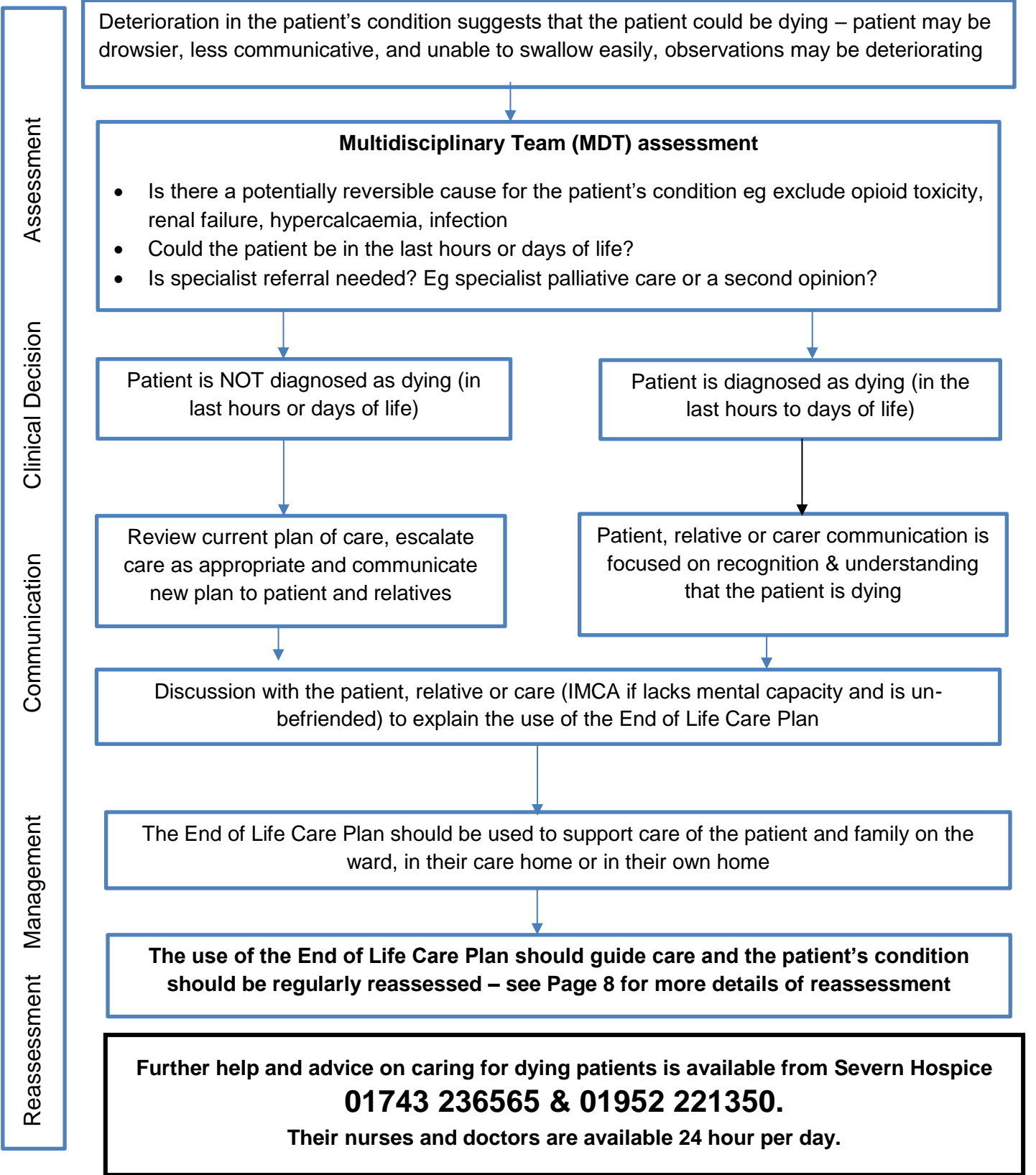
This End of Life Plan has been created to address the holistic needs of the dying person by providing supportive and compassionate person-centred care. It is imperative that all treatment and care provided is of the highest standard and quality. This care must be respectful and dignified and delivered by all involved in a spirit of cooperation and collaboration. The dying person and their family must be at the centre of all care provided. To achieve this, the principles of dignity conserving care¹ will be adopted to guide all decisions and care provided.



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Diagnosing Dying and using the End of Life Care Plan to support care in the last hours or days of life



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Initial Assessment: The decision to use the End of Life Plan should be made by the team in charge of the patient's care. For patients at **home or Community Hospital**, this plan can be initiated by the Nurse and/or Therapist/GP who are the key professionals involved in the persons care. The plan then needs to be completed and signed in conjunction with the patient's GP and the copy kept in the person's home. The Shropshire EOL plan should replace all other documentation used. The practice computer should be used to record additional information. In **residential or nursing homes** the End of Life Plan should be completed by a GP and senior nurse/care manager. In **hospice or hospital** this plan should be completed by a senior doctor at registrar level or above in conjunction with the most senior nurse on the ward, usually a ward sister or charge nurse. **Discussions with the patient and their relatives should be recorded in full.** In hospital this document should be completed and filed in the current admission sections of the medical records and/or within nursing documentation; in the community kept within patients' homes and in care homes within patient records.

Date of decision to use this plan: _____ **Time:** _____

Name/Signature and grade of decision makers: _____

Name of person completing document: _____ **Grade:** _____

Name of Consultant (if in hospital) or GP if different from above: _____

Informed **Yes** **Date and Time:** _____

(Please make the patient's usual team aware at earliest convenience)

Up-to-date contact information for the relative/carers

1st contact name: _____ **Relationship to patient:** _____

Tel number: _____ **Mobile:** _____

Contact: At any time Not at night time Staying with patient overnight

2nd contact name: _____ **Relationship to patient:** _____

Tel number: _____ **Mobile:** _____

Contact: At any time Not at night time Staying with patient overnight

Lasting Power of Attorney (Health) Yes No

<p>Main diagnosis if known:</p> <p>Comments:</p>

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Patient's preferred place of care (home, hospital, hospice, care home, other) discussed with patient and family/carers, and discharge home has been considered if patient is in hospital. *If in hospital and wishing to go home for end of life care consider **fast track** checklist, communication with **pharmacy** re medication for discharge and **ShropDoc** Flagging for out of hours service.*

Do Not Resuscitate decision

Advance care planning reviewed Yes No

Do Not Resuscitate (DNR)/Allow Natural Death (AND) form already completed

DNR/AND form completed now

Advance directive completed

Lasting power of attorney (Health or Welfare)

Implantable Cardioverter Defibrillators (ICD) if present needs to be deactivated – contact cardiorespiratory at PRH or RSH or CCU out of hours via the hospital switchboard RSH 01743 261000, PRH 01952 641222.

Artificial Hydration and Nutrition

Support the patient to take fluids by mouth for as long as they can. For most patients the use of artificial hydration and nutrition will not be required. A reduced need for fluids is part of the normal dying process and should be explained to patients and relatives. Any artificial hydration and nutrition eg NG or PEG feeds should be discontinued or reduced when patients are dying. Patients should be supported to eat as they feel able.

Good mouth care is essential. Symptoms of thirst or dry mouth do not always indicate dehydration but are often due to mouth breathing or medication.

Decision made at time of initial assessment that clinically assisted hydration is:

Not required **Discontinued** **Continued**

Rationale and explanation discussed with patient and/or family

If being used consider reduction in rate/volume according to individual need. If required consider the s/c route and please briefly document reasons for decision.

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Discontinuing Inappropriate Interventions

	Currently not being taken/given	Discontinued	Continued
Routine blood tests	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intravenous therapies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blood glucose testing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recording vital signs ('observations')	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Oxygen therapy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Non-palliative medications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intravenous re-cannulation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Anticipatory Prescribing

Anticipatory prescribing will ensure that there is no delay in responding to a symptom if it occurs (*refer to the flow charts at the end of the plan for more guidance*). The patient should have medication prescribed on an as needed basis for all of the following symptoms which may develop in the last hours or days of life:

- Pain** Diamorphine 2.5-5mg s/c PRN if opioid naive
- Agitation** Midazolam 2.5-5mg or Haloperidol 2.5mg s/c PRN
- Respiratory secretions** Hyoscine Butylbromide 20mg s/c PRN
- Nausea/vomiting** Levomepromazine 6.25mg s/c PRN
- Breathlessness** Diamorphine 2.5-5mg +/- Midazolam 2.5-5mg s/c PRN

If a T34 (syringe pump) is to be used explain the rationale to the patient and/or family or carer. In the community complete the syringe pump sheet. Not all patients who are dying need a syringe driver. If medicines are issued in the community to a patient in advance of deterioration in their condition 'just in case' then the community prescribing sheet must be completed by the prescriber assessing the patient when the decision is made to initiate the drugs.

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Spiritual and Religious Beliefs

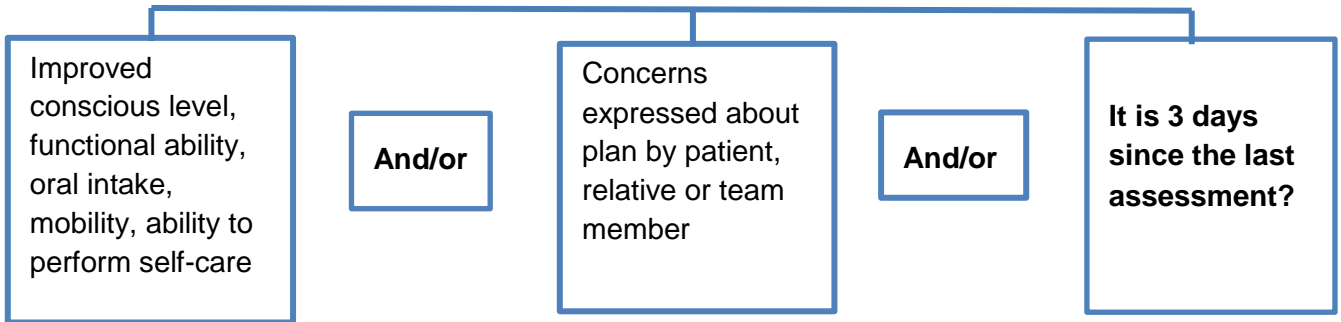
Spiritual issues may involve exploring personal, religious or spiritual beliefs including questions of faith, in self, others and for some people this may include belief in God, deity or higher power. Therefore, with the consent of the patient/next of kin, there may be a need to refer to the person's own religious/faith representative or chaplain. Spiritual issues may also involve questions about hope, trust, meaning, purpose and forgiveness. It may require discussion about peoples' values, love and relationships and questions about morality or what is fundamental to the preservation of their dignity and self-identity. Spiritual issues may also be expressed through creativity such as art, music and poetry.

Please document any spiritual issues or personal wishes here

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Repeat Assessment

Undertake an MDT assessment & review of the current management plan if:



Consider the support of the specialist palliative care team and/or a second opinion as required. Document re-assessment dates and times in the medical and nursing notes. Please use the nursing continuation sheets for the End of Life Care Plan if the patient is being looked after at home.

If the patient improves and is no longer expected to die within the next few days then the End of Life Care Plan should be discontinued.

Date and Time End of Life Care Plan discontinued: _____ / _____ / _____ at _____

Reasons End of Life Care Plan discontinued:

Name: _____

Signature: _____

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Current Issue - Day 1 **Date** _____

Pain		Difficulty swallowing	
Agitation		Constipation/faecal incontinence	
Nausea and Vomiting		Oral care	
Breathlessness		Urinary incontinence/retention	
Respiratory Tract Secretions		Confusion/delirium	
Elimination/Catheter		Pressure Areas/immobility	
Communication with family		Personal hygiene	
Anxiety/Psychological Support		Pressure sores	

Date & Time			Signature

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Care After Death

Verification of Death (please document here if patient dies at home or in a nursing/residential home, otherwise use the medical notes)

Date of patient's death: ____/____/____ Time of patient's death: _____

Details of Healthcare Professional who verified death:

Name: _____ (please print)

Position: _____

Signature: _____

Contact telephone number: _____

Comments: _____

Persons present at time of death: _____

Relative / Carer present at time of death: Yes No

If not present, have they been notified: Yes No

Any special requirements after death?

Eg. any cultural or religious requirements

'What to do after a death' or equivalent booklet given to relative: Yes No

Verification of Death carried out as per policy and documentation completed. Yes

Verification/Certification Date: _____ Time: _____

Patient's First Name:	Last Name:
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Personal care after death performed as per care after death policy with respect and maintaining dignity incorporating religious/cultural considerations?

Comments:

Has any jewellery been left on the body?

Yes

No

Comments/Descriptions:

Is there any requirement for the medical team to inform/discuss with the Coroner's office?

Yes

No

If yes, comments:

Patient Name..... DOB.....

NHS Number.....

The bereavement booklet has been shared with Family or Carers and the next steps talked through?

Comments:

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Have the patient's property and valuables are returned as per property policy? **Yes**

Comments: _____

Have the family been given death certificate?

Yes

No

Comments: _____

Funeral Director information provided by family (include contact details):

Patient Name..... DOB.....

NHS Number.....

If patient is for cremation, paperwork completed:

Part 1 Part 2

Have the patient's family/NOK been offered the opportunity to see the person after death?

Comments: _____

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Information sheet for relatives following a discussion about end of life care

The doctors and nurses will have explained to you that there has been a change in your relative's condition. They believe that they are now in the last hours or days of life.

The End of Life Plan helps doctors and nurses to give the best care to your relative. You will be involved in the discussion regarding the plan of care with the aim that you fully understand the reasons why decisions are being made. If your relative's condition improves then the plan of care will be reviewed and changed.

Communication-Written information leaflets like this one can be useful, as it is sometimes difficult to remember everything at this time. The doctors and nurses will ask you for your contact details, as keeping you updated is a priority. There is space at the bottom of this leaflet to jot down any questions you may have for the doctors and nurses.

It can be very difficult to predict precisely when someone who is dying will pass away. For some relatives and friends it is very important that they are present at the moment of death. Others will feel they have already said their goodbyes. Please let us know your specific wishes so that we can try and ensure that they are carried out.

Medication-Medicine that is not helpful at this time may be stopped. People often find it difficult to swallow lots of tablets. Some new medicines may be prescribed and these are often given as a small injection under the skin. Medicines for treating symptoms such as breathlessness, pain or agitation will be given when needed. Sometimes they can be given continuously in a small pump called a syringe pump, which can help to keep patients comfortable.

Reduced need for food and drink-Loss of interest in eating and drinking is part of the dying process and it can sometimes be hard to accept. Your relative will be supported to eat and drink for as long as they want to.

If a patient is in hospital and cannot take fluids by mouth, a drip may be considered, or may have been started before it became clear that your loved one is dying. Fluids given by a drip will only be used where it is helpful and not harmful. These decisions will be explained to your relative or friend if possible and to you.

Good mouth care is very important at this time and can be more important than fluids in a drip in terms of feeling comfortable. The nurses will explain to you how mouth care is given and may ask if you would like to help them give this care.

Changes in breathing-When someone is dying, their need for oxygen may lessen and the way they breathe may change. People who have been breathless may feel less breathless at this time. Their breathing may pause for a while and then start again. They use different muscles to breathe, which means their breathing may look different. Sometimes breathing can sound noisy or "rattling" because the person is no longer able to cough or clear their throat. This can sound upsetting but is generally not distressing for them.

Changes in how the person looks and behaves-During the process of dying, a person's skin may become pale and moist. Their hands and feet can feel very cold and sometimes look bluish in

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colour. Dying people often feel very tired and will sleep more. Even when they are awake, they may be drowsier than they have been and they will be awake less and less. They may still be aware of the presence of family and friends so you can still talk to them.

Support for family and friends- It is sometimes easier to cope with things at this difficult time if you have someone outside your immediate family to talk to. For patients at home or in a residential home, the District Nurses, patient's GP and Macmillan nurses can offer support. For patients in a nursing home the home's nurses along with the patient's GP will offer care and support and will have arrangements with various faith representatives to provide further comfort and support. For patients in hospital or in the hospice, the ward nurses can support you or contact the Specialist Palliative Care Team. The hospital chaplaincy is also very happy to offer comfort and support to people of all faiths or none, and can be contacted by the ward nurses or doctors.

Caring well for your relative or friend at the end of their life is very important to us.

Please speak ask any questions that occur to you, no matter how insignificant you think they may be.

Other information or contact numbers:

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This space can be used for you to list any questions you may want to ask the doctors and nurses:

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Prescribing Guidance for Dying Patients



Most patients are comforted by the knowledge that medication is helpful and available if required at the end of their life.

The following flow charts are to be used as guide for patients in their last hours of life. Further information is available from the West Midlands Palliative Care Physicians “Guidelines for the use of drugs in symptom control” www.wmpcg.co.uk and the Palliative Care Formulary.

Please follow the below link for Opioid Conversion Guidance and other useful information.

<http://www.severnhospice.org.uk/for-healthcare-professional/gp-info-hub/>

Review drug/dose/frequency for patients who are Elderly, Frail, have Dementia or Renal Failure and seek advice.

PAIN AT THE END OF LIFE

Is patient already on opioid drugs and unable to tolerate or absorb oral medication?

YES

- Patient on MR Morphine/Oramorph
- Divide 24 hour total dose of current oral Morphine by 3 and prescribe this as Diamorphine (mgs) via syringe pump over 24 hours
 - Prescribe 1/6th Diamorphine syringe pump dose for breakthrough/rescue medication to be given hourly if needed
 - Start syringe pump 4 hours before next oral opioid dose would have been due
 - Discontinue oral opioid

Review within 24 hours
If extra medication has been needed for pain:

- Increase syringe pump dose by total amount of rescue Diamorphine given or by 50%, whichever is less
- Adjust rescue/breakthrough dose to 1/6th of syringe pump Diamorphine dose to be given hourly if needed

If pain is controlled, make NO changes
Continue to review dose requirements regularly

- Patient on weak opioid** (Codeine, Tramadol, Dihydrocodeine)
- Stop oral weak opioid
 - Start diamorphine 10mg/24hrs by syringe pump soon after last oral dose
 - Prescribe Diamorphine 2.5mg subcut hourly if needed for rescue/breakthrough pain

Review regularly and adjust as above

Fentanyl patch: continue patch and supplement with subcut Diamorphine hourly as needed and add in a syringe pump if needed

Renal impairment: if GFR <30 seek advice

NO

Scenario 1: “planning ahead”

Patient not in pain

- Prescribe Diamorphine 2.5-5mg subcut hourly if needed
- If patient later develops pain, proceed to next box

Scenario 2: “act now”

Patient in pain

- Given Diamorphine 2.5mg subcut stat
- Prescribe and start Diamorphine 10mg/24h by syringe pump
- Prescribe Diamorphine 2.5mg subcut for rescue/breakthrough pain to be given hourly if needed

Review within 24 hours

If extra medication has been needed for pain:

- Increase syringe pump dose by total amount of rescue medication given or to 20mg/24hrs, whichever is less
- Increase rescue/breakthrough dose of Diamorphine to 5mg subcut to be given hourly if needed

If pain is controlled, make NO changes

Review within 24 hours

If extra medication has been needed for pain:

- Increase syringe driver pump by total amount of rescue Diamorphine given or by 50%, whichever is less
- Adjust rescue/breakthrough dose to 1/6th of syringe driver pump Diamorphine dose to be given hourly if needed

If pain is controlled, make NO changes
Continue to review dose requirements regularly

If symptoms persist or you need advice please contact the Palliative Care Team or Severn Hospice



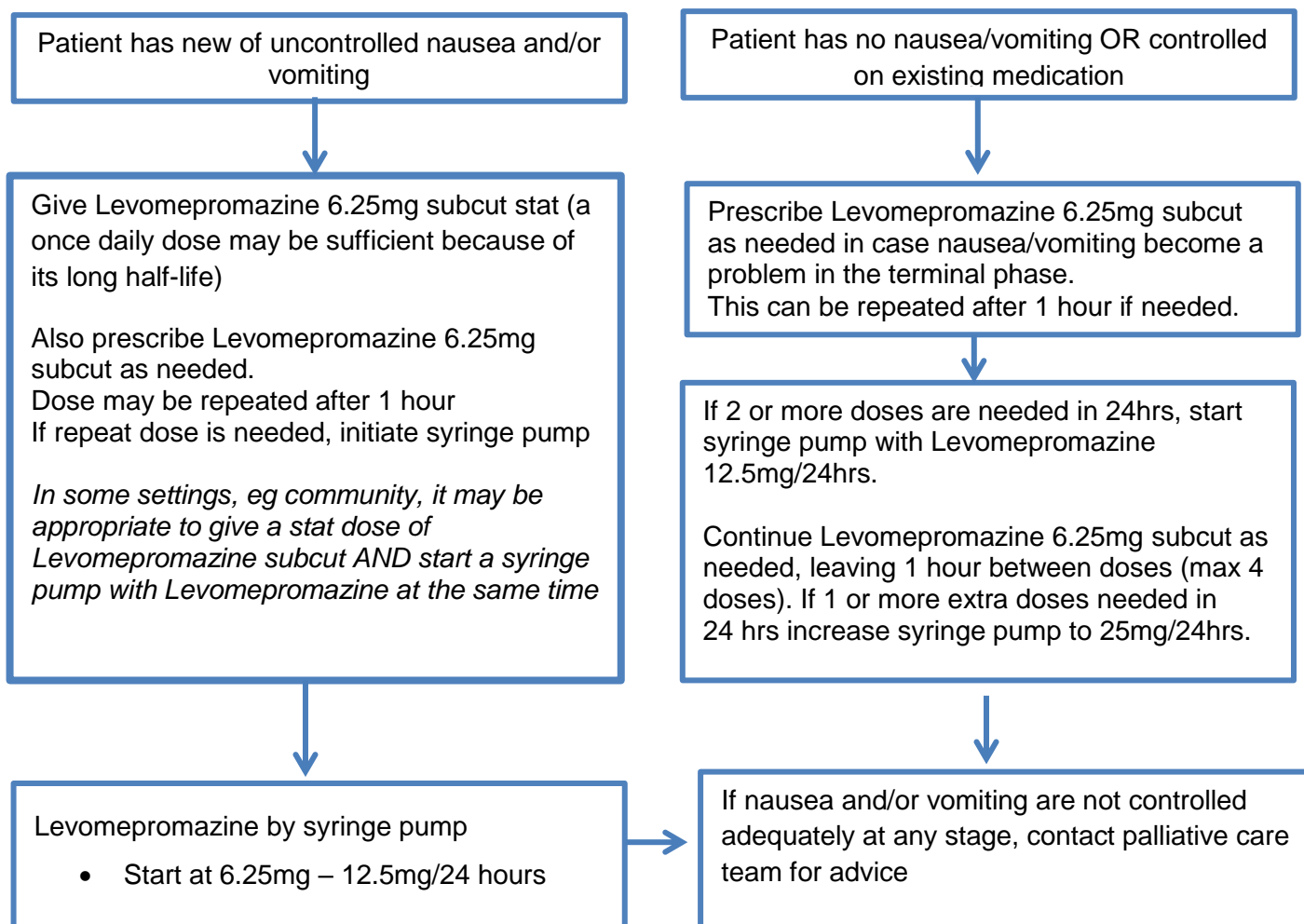
NAUSEA AND/OR VOMITING AT THE END OF LIFE

Important note: this guidance applies to the end of life ONLY

Effective palliation of nausea and vomiting earlier in the illness requires a cause-specific approach

Patients entering the terminal phase with **good symptom control** from an oral anti-emetic should **continue the same drug** given via syringe pump when they are unable to take oral medication. Domperidone should be replaced by Metoclopramide and Prochlorperazine (stemetil) by Cyclizine.

For **new symptoms of nausea or vomiting** that are difficult to control, Levomepromazine* (Nozinan) is recommended because of its broad spectrum of action.



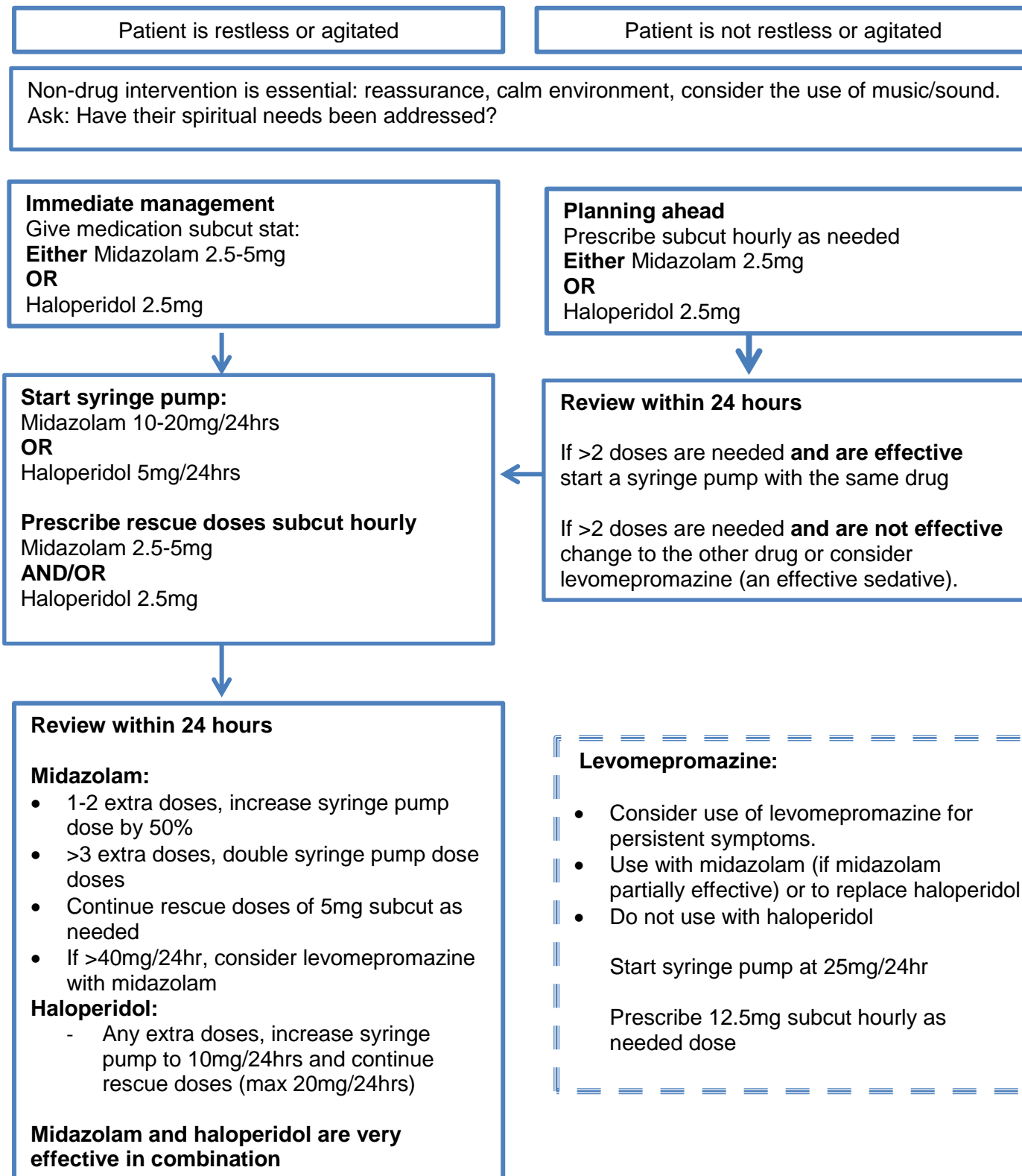
* Levomepromazine doses above 25mg/24hr have a sedative effect

If symptoms persist or you need advice please contact the Palliative Care Team or Severn Hospice



RESTLESSNESS/AGITATION AT END OF LIFE

Consider and manage **common causes of restlessness** eg Urinary retention, faecal impaction, hypoxia and pain.



If symptoms persist or you need advice please contact the Palliative Care Team or Severn Hospice



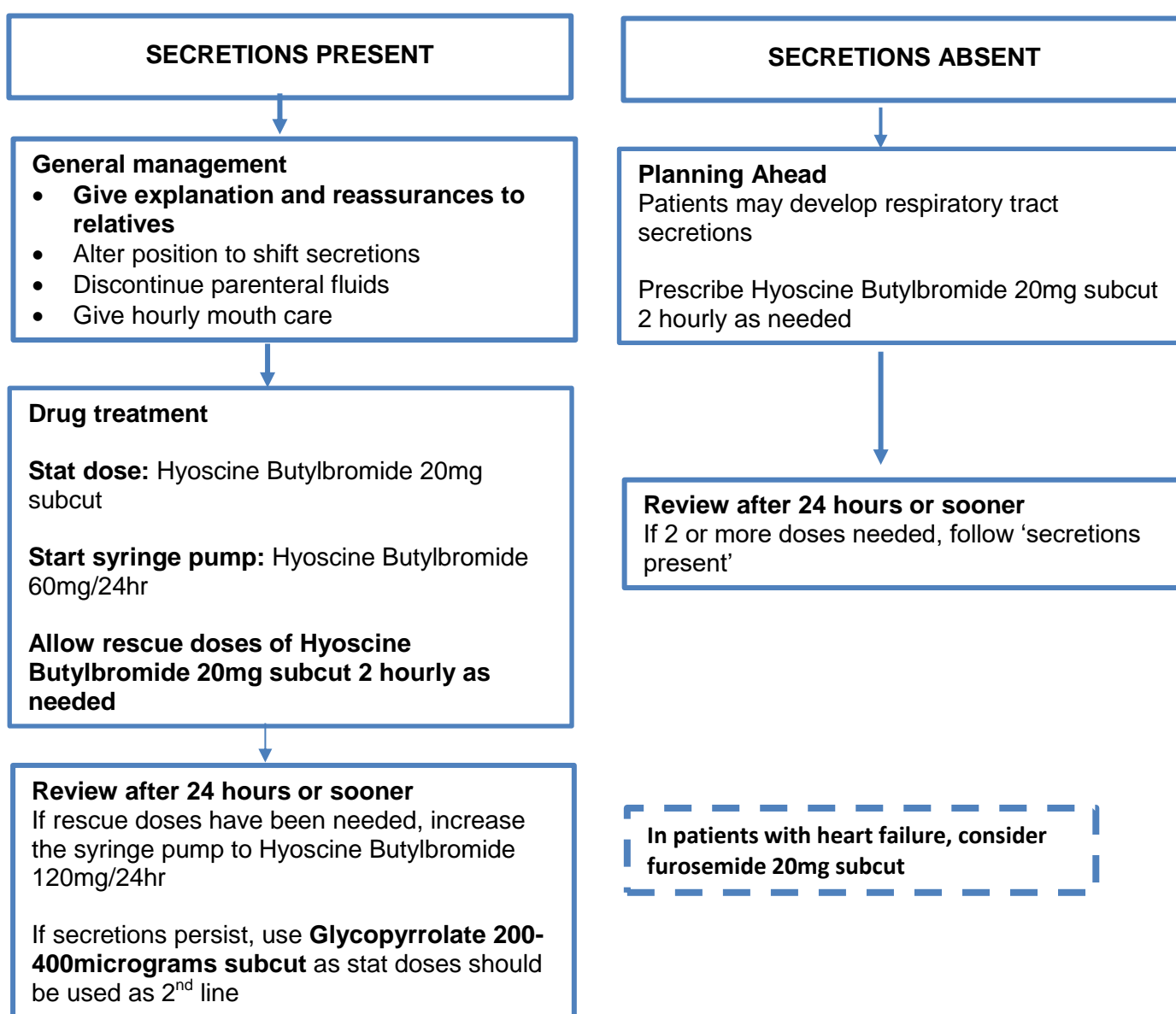
RESPIRATORY TRACT SECRETIONS IN A DYING PATIENT

Dying patients may be unable to cough effectively or swallow, which can lead to retained secretions in the upper respiratory tract. There is little evidence to support the effectiveness of drug treatment for this symptom. If the patient appears comfortable and not distressed reassure relatives and staff.

Hyoscine Butylbromide, also known as Buscopan, is our drug of choice to use for respiratory tract secretions at end of life.

Hyoscine Butylbromide is non-sedating. It does not mix well with Cyclizine in a syringe and blocks the prokinetic antiemetic action of Metoclopramide.

If rattling breathing is associated with breathlessness in a semiconscious patient add in an opioid +/- an anxiolytic sedative (Midazolam).

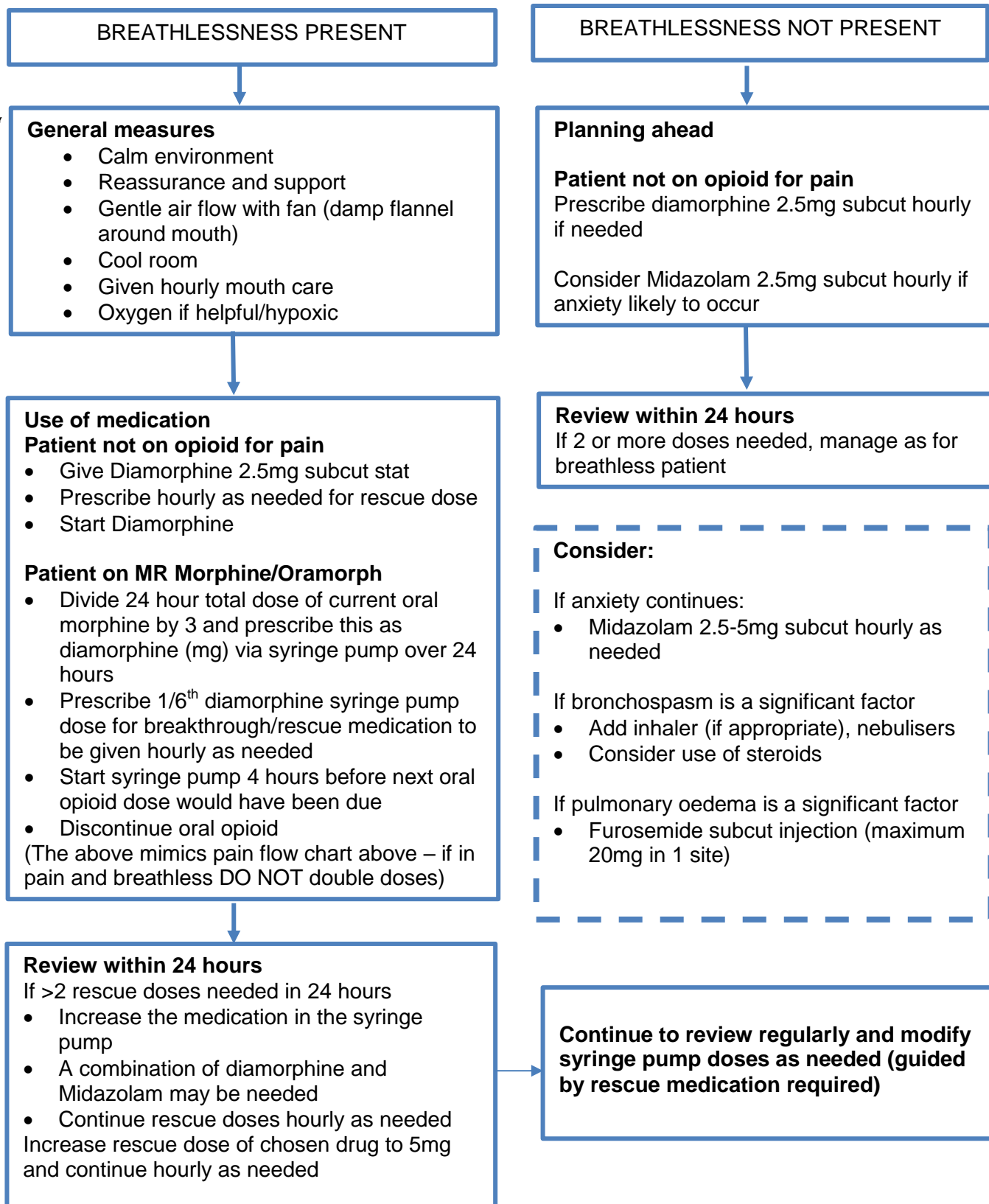


If symptoms persist or you need advice please contact the Palliative Care Team or Severn Hospice



BREATHLESSNESS AT THE END OF LIFE

Terminal breathlessness is very frightening and must be treated as a serious symptom. Untreated it can lead to escalation of symptoms, distress and terminal agitation.



If symptoms persist or you need advice please contact the Palliative Care Team or Severn Hospice

