

Dear Service User,

Due to the COVID19 pandemic and changes to recent national guidance we are taking a number of precautions to reduce risk to our patients.

All outpatient clinics are being reviewed and we are making changes to all planned appointments. Your outpatient appointment has been postponed to a later date or replaced with a telephone consultation. The decision to delay or use telephone appointments is being made by the clinical team involved in your care.

If your appointment is changed to a telephone appointment, please note the number may appear as a private or unknown caller. Please do pick up.

If you notice a wound to your foot or have an open wound and notice increased redness, heat, discharge or swelling please contact Podiatry on 01743 277681, during this time Podiatrists are available during working hours to give advice or if necessary organise an emergency Podiatry appointment.

If you notice any of the above signs and have Diabetes, are on immune suppressing medication or have Rheumatoid or other inflammatory Arthritis we would advise you to also contact your GP.

I have enclosed a leaflet with self care advice for common foot problems, for further information and support tools during this time please visit our homepage via www.shropscommunityhealth.nhs.uk/podiatry.

If you need your letters in another format e.g. braille, audio, or another language, please contact our Patient Advice Liaison Service (PALS) on 01743 277689 or shropcom.customerservices@nhs.net.