

Palliative and End Of Life care in the last years of life. A strategy for Adults 2017-2020

Strategic Goals

To deliver high quality care

To support people to live independently at home

To deliver integrated care

To deliver sustainable community services

Strategic Priorities

Getting to 'Good' and Beyond

Safe, Caring,
Effective,
Responsive,
Well-Led

Building our 5 Year Plan

Sustainability and
Transformation
Plans (STP)

Implementing Electronic Patient Record

Optimising the use
of technology

Strategic Vision:

Every Adult in Shropshire. Telford and Wrekin is supported by high quality person centred care, which is recognised and delivered early and collaboratively. Meeting the individual wishes and preferences of those in the last year(s) of life and those who are important to them.

Strategic aims:

Everyone counts- Those people who are approaching their last year(s) of life will be recognised in a timely way. As their condition changes, planning in advance their needs wishes and preferences with a regular review

Commitment to Quality- Getting to good and beyond will be achieved by addressing all the issues and more set out by the CQC, embracing the essential standards.

Improving Lives- Ensuring a 'good life journey' towards the person's death and consistent and compassionate care after death for carers and families

Working together for patients- End of life care is everyone's business. High quality person-centred care delivered early and collaboratively is a high value intervention for the person, the Trust and our partners.

Compassionate Care- staff will be enabled to undertake the important conversations and have 'time to care' for the person who is in the last years of life and those who are important to them.

Respect and dignity- All people who are in the last years of life and their families and carers will have individualised care plan recognising their values and beliefs, wishes and preferences.

Key Deliverables:

- Commencing care and support at least one year prior to a person's death
- Early identification for key patient groups within the Trust including Frailty
- More people die in their preferred place of care.
- Advance care planning is offered to all people in their last year(s) of life

